

## Telegrafia's position on the situation caused by the COVID-19 outbreak

Dear customers and business partners,

Together, we are facing a real emergency regarding the spread of the coronavirus. The global pandemic is having impacts on us all: our families, our work, and our way of daily life.

We want to assure you that even in the COVID-19 era, Telegrafia is your reliable partner.

Thanks to a package of quick and radical measures implemented by our new government, Slovakia is ranking on the top places of the health safest countries for COVID-19 in Europe, with the third-lowest number of the infected (as of 16 April 2020), and the lowest death rate per one million inhabitants.

Telegrafia is fully aware that the health of our employees and their families is currently a top priority, therefore, it has taken the necessary preventative steps to protect their health. As a result, our company can work in a full regime despite the current situation, and we are making every effort to ensure timely and quality deliveries of products to our customers. Although some of the employees are working from home, our colleagues at the Sales Department are co-operating and supporting our customers and partners. They are always available on their phones, emails and other means of electronic communication to answer all the questions.

### **Our goal is to help you keep your projects running.**

Now that we are losing a feeling of security, we want to assure you that Telegrafia is a stable partner you can rely on even in these difficult times

### **We are together, and we can only win together.**

Should you have any inquiries or need help with your business projects, please feel free to contact us.

Thank you for your trust and partnership.

Keep safe.

**Peter Marčák**  
CEO